



Software Compatibility

By: PC Tech UpTime, Inc.
Computer Repairs & Services
(828) 400-7271



COMPATIBILITY TIPS & TRICKS...

Imagine for a moment if you were standing in a room with 100 other people. What do you suppose the odds are of you getting along with them all. For that matter, for each of them to agree on any important thing 100%. Perhaps if your are lucky maybe 80% might be able to get along with you and you with them. This is only a small example of the world of software development.

There are rules and guidelines the (programmers) must followed to write and code software that we all can use. This factor is only blurred by the Operating System programmers, who by their very character change the rules on almost every new system. They just want to keep everyone on their toes I guess. Next, of course think about when you drove down the highway last time, and how many drivers actually followed the Speed Limit Laws, or for that matter showed any courtesy?

The other side of the coin is when a software company purposely designs there software to breakdown when introduced to a new Operating System. In all honesty this statement is likely a 50/50 problem where instead of them purposely building in obsolescence we can just say: "Look at paragraph one and two above".

All things may be bright and happy on your computer at the moment until something new is introduced that causes a conflict. Maybe the software writers (programmers) made up the rules as they went along. Now when a good program comes together with the rogue program (the one that doesn't follow the rules) then the real trouble breaks out. We see this when people cut inline at a store, or on the highway, they are showing their arrogant attitude in their actions.

Generally, software programs written today are aware of old system methods and how things have changed over time. The big problem comes in when old software tries to run on a newer computer systems. My grand-dad used to say, "if it ain't broke don't fix it" To bad the major computer manufacturers are **not bright enough** to see the value in that saying.

As a computer user I want improvements just like everybody does. These manufacturers go one step further, They decide to scramble the operating system controls with every new version, so your software won't work or at least not completely. Instead of just adding a new feature they want to change the

PC Tech UpTime, Inc.
P.O. Box 41, Maggie Valley, NC 28751

Email: comment.pctechuptime.com
Office: (828) 400-7271



Software Compatibility

By: PC Tech UpTime, Inc.
Computer Repairs & Services
(828) 400-7271



learning curve for you and I causing stress and aggravation.

OK, now you have a mind-set of what is going on under the hood of your computer in the back ground, so let's get on to your problems with compatibility. First off Ill say even if software is specifically made for your OS the chance of a freeze up, and or loss of data that you're working on is always at risk. Many individuals that own computers sometimes expect a 6 year old software package to install and run on a new computer. I've seen some software that will do this, but I'd never expect it to run successful on a new system unless it was made for your current system.

Software makers can sell software that works on both PC and Apple, but doing so would reduce their revenue(profit). if someone has both a PC and an Apple computer. The thought is that they could get away with only buying one product, and using it on both platforms. Strangely I have installed software that is so old the programmer would be embarrassed to admit that it was made for a much older system. So programs can be written to span many versions of an Operating System. Here are a few tips when faced with software that refuses to Install or Run fully when you click on it.

TRY THIS:

FOR PROGRAMS THAT WILL INSTALL, BUT NOT RUN FULLY

- Be certain your OS is fully up to date before installation of your program.
- Disable your Antivirus software during the installation of a new program! And.\, after a full shutdown. See if it changes the results of the program.
- Check the website for your software for updates. Be sure to update before attempting to run the program.
- Try to run the program all by itself, sometimes other programs running in the back ground can cause problems.

FOR PROGRAMS THAT WILL NOT INSTALL

- Again...Be certain your OS is fully up-to-date before installation of your program.
- Disable your Antivirus software before you attempt installing your program.
- Install in **“Run As Administrator”** mode
- Before using the program check for updates, download and apply!
- Be sure multiple security programs are not installed. **“Only one security program should be**

PC Tech UpTime, Inc.
P.O. Box 41, Maggie Valley, NC 28751

Email: comment.pctechuptime.com
Office: (828) 400-7271



Software Compatibility

By: PC Tech UpTime, Inc.
Computer Repairs & Services
(828) 400-7271



installed”. Even if you think you're not running a second security program just understand that just having a second security program installed can cause trouble.

- Go online to a search engine to see if anyone else is having the same trouble.

MORE OFTEN THAN NOT...

An overlooked problem that is sometimes the cause is when a user installs a speed-up, or Clean-Up utilities program. These are some times referred to as a “**Magic Bean**” software. If they existed 75 years ago they might earn the name “**Snake Oil**”. Rest assured most of these are Internet Freebies, some are so bold as to be sold by major department stores. Think about it... just because drugs, alcohol and Tobacco products are sold in stores today that does not make them safe, or wise to use!

WHEN IS IT TIME TO SAY ENOUGH IS ENOUGH?

The most common problem on computers today is outdated software that just will not run on newer systems! The solution is to buy the newest version. Remember, software failure is not always associated with the new and improved options that they boast about. In my experience over the past 20 years it is that conflicts are more common than virus attacks. Granted, there are viruses out there that wreak havoc. Add-ons or small helper programs designed by printer companies can contribute greatly to system downtime and conflict confusion.

I have also witnessed many Antivirus programs that are so thoughtlessly written that without them you would likely run problem free with most software. Who is to really be blamed? Chances are better than not that the software programmer may have danced around on registry keys that they had no business touching. Or you can try uninstalling your Antivirus program and see if the program works smoothly. Experiment with a few different brands of Antivirus programs. Oh yeah, just because it's made in America does not mean they are written better, or any smarter. Usually greed rules the roost!

FINALLY

If there is such a thing as “Artificial Intelligence” in software, surely there is indeed a thing called “Artificial Stupidity”. This is demonstrated throughout our society everyday. Just watch a commercial on TV. Are they really sending a message that will make our society better...?

PC Tech UpTime, Inc.
P.O. Box 41, Maggie Valley, NC 28751

Email: comment.pctechuptime.com
Office: (828) 400-7271



Software Compatibility

By: PC Tech UpTime, Inc.
Computer Repairs & Services
(828) 400-7271



FYI

A thought for you the consumer...Many new computers come with a Trial AntiVirus, or Trial Internet Security packages already installed. After a few weeks they NAG the snot out of you to buy a full version. If your smart your will dump that garbage software and install a full version product. ??? Be aware some of the manufacturers will not fully Uninstall using the System's uninstall process, even if you use it correctly. Remnant files will remain and prevent any future antivirus from working properly. Is this a security safety net, or a purposely though out method to say, so there you removed my software... now suffer. You decide, but I think it is the later of the two. I've used computers since 1983, and somethings never seem to change!

Call us today to setup an appointment to review your situation and recommend what would fit into your budget, and needs. (828) 400-7271. We also just added a catalog of discount Antivirus and Internet Security. You can get a price quote by calling us or email with your needs. We accept now credit cards to allow users to security purchase software of your choice with a license key and download link so you can install it yourself, or make an appointment for a technician to install your software professionally.

Check out our company website for a link page:

<http://www.pctechuptime.com/security.html>

<http://www.pctechuptime.com/backup.html>

<http://www.pctechuptime.com/discount-security.html>

Antivirus software

Backup Choices

Discount Security Software

info.pctechuptime.com

Thank you!

By: PC Tech UpTime, Technician

PC Tech UpTime, Inc.
P.O. Box 41, Maggie Valley, NC 28751

Email: comment.pctechuptime.com
Office: (828) 400-7271